



Warranty certificate 3-layer parquet

General instructions

Depending on the area of application all flooring surfaces will experience a degree of wear and tear. A regular and appropriate maintenance schedule is therefore essential. **The warranty for the factory finish is subject to full compliance with the manufacturer's recommended maintenance schedule.**

Installation Instructions

Leaflet 010 – Parquet means wood – wood lives and breathes

Leaflet 020 – Parquet for usage with Underfloor heating

Leaflet 030 – Maintenance instructions for wooden floors and stairs with ProStrong and ProActive+ surfaces in commercial applications

Leaflet 033 – Maintenance instructions for wooden floors and stairs with ProVital surfaces

Leaflet 036 – Cleaning instructions for ProStrong surfaces in residential living

Leaflet 037 – Cleaning instructions for ProActive+ surfaces in residential living

Ambient Humidity:

Wood is a natural product and as such is affected by ambient humidity. Low ambient humidity leads to shrinkage and may cause joints to open. High ambient humidity may cause the wood to expand and may lead to warping. See Data Sheet 010.

The ideal indoor climate is characterised by a temperature of approx. 20° C with a relative humidity of approx. 50 %. The use of a humidifier during the heating season may be required to achieve and maintain the ideal temperature/humidity ranges.

Terms of warranty

Weitzer Parkett GmbH+Co KG, 8160 Weiz / Austria guarantees the operativeness of the floor for a period of 30 years from the purchase date. The warranty is limited to the initial owner and to uses normally found in a private residence. The warranty is voided by the installation of the parquet in a damp environment. Furthermore, damages caused by Acts of God, inappropriate uses, accidents or moisture penetration are not covered. Also excluded from this warranty are the following: creaking, open joints, cracks and damage caused by chemical or mechanical actions such as stains or scratches; changes to the floor caused by seasonal climatic conditions; pressure marks; normal wear and tear; fading of the colour; damage caused by inappropriate installation or maintenance of the floor. The warranty is further voided by any or all renovations to the floor and is not transferable to subsequent owners.

Performance guarantee

It is the responsibility of the installer to check prior to installation all flooring elements for possible material defects. Those flooring elements thus identified will be replaced free of charge. Flooring elements with material defects that are detected after installation are excluded from the warranty. In those cases where Weitzer Parkett deems the warranty to be in effect, Weitzer Parkett will deliver replacement goods to the dealer in question or will affect repairs in a professional manner. Weitzer Parkett retains the right to decide which of the two options to employ. Under no circumstances the terms of the warranty are extended. The warranty does not extend to any labour costs associated with the potential installation of a replacement floor. Legal warranty rights are not limited by these conditions.

Notification of claim

Any notifications of claim must reach Weitzer Parkett GmbH+Co KG, 8160 Weiz / Austria within 30 days of the discovery of damages. Notification must be made in writing to the dealer of record or to Weitzer Parkett directly. The original bill of sale, a full description of possible damages and a photo clearly illustrative of the problem, must be submitted with the notification of claim. Weitzer Parkett retains the right to inspect the potential damages on site.